

**ANTIQUE CHIC TEA SETS**  
**TERMS & CONDITIONS OF HIRE**

**1. HIRE PERIOD**

- Hire period is for 1-3 days. Should you wish to hire for longer periods please request a quotation.

**2. DELIVERY & COLLECTION**

- A delivery and collection service is available and is charged £15 each way within a 20-mile radius of our Kilwinning premises. You are welcome to uplift items from our premises by prior arrangement. For deliveries further afield we charge 40p per mile and use Google maps to work out the shortest route.
- Deliveries and collections are usually arranged Mon – Friday 10am-6pm. When ordering please advise the date and time of your event and on-site contact information.
- Delivery and collection charges are based on delivery/collection to and from the ground floor only. Please ensure that all items for collection have been re-packed safely into the original boxes and are ready for collection. If it is not possible to fulfil these conditions then please advise when ordering and charges will be adjusted accordingly.

**3. CONDITION OF GOODS**

- All goods should be checked against the inventory of your order and signed for by the hirer upon receipt. If deliveries are left at unattended premises this is at the hirer's risk.
- No discrepancies or faults will be accepted unless notified within 24 hours of delivery.
- In view of the age and fragile nature of some of the china supplied by Antique Chic Tea Sets, it must be understood that some items are much more easily prone to damage than commercial-use catering crockery. Please ensure you take extra care when stacking and handling.
- It is expected that some of the patterns, gilt edges, and silver-plating on many of the vintage items will be worn with age.
- We ask clients not to wash or clean any of the items after use, to avoid any risk of breakage. Wash up charges are included in our hire fees.
- Goods supplied at all times remain the property of Antique Chic Tea Sets.
- The hirer is responsible for the goods from the time they are delivered by us/collected by you and only ends when the goods have been collected by us/returned by you. Your responsibility includes safekeeping and protection of the goods in your care.

**4. PAYMENT**

- A deposit of 50% of the total hire fee is due on confirmation of your booking, payable by cheque, cash or bank transfer.
- Balance of payment is due, and must have cleared, SEVEN WORKING DAYS prior to the event/hire.
- The hirer is responsible for any loss or damage to goods supplied until received back and checked by Antique Chic staff. Any losses or breakages will be reported to the hirer within 3 working days of its return and charged at normal replacement costs. Should stock subsequently be found and returned to us within 7 working days, then a refund of such items will be made.
- A refundable breakage deposit of £100 is required which should be paid by cash. This deposit will be returned to you within 3 days upon the safe return of the hired goods.

**6. RESPONSIBILITY**

- No responsibility can be accepted for any injury or damage caused by the hire equipment, however caused.
- Goods are dispatched clean and undamaged.

**7. REPLACEMENT VALUES**

- £6.00 per China item (Cup, Saucer etc)
- £18 per single cake-stand
- £5.00 per silver-plated item (Tea spoons and Sugar Tongs)
- £8.00 per glass item